



THE HESS COLLECTION  
MOUNT VEEDER / NAPA VALLEY

We at The Hess Collection pride ourselves on excellence in wine quality and visitor experience; we must also excel in ensuring employee and guest safety.

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## OUR PROMISE

- Experiences will be held in a private setting with just your group and your dedicated wine educator
  - Wine educators will undergo daily temperature checks, and wear masks, gloves and practice social distancing during your experience
  - Hand sanitizing stations will be provided around the facility.

On top of our regular cleaning procedures, we're making our routines more rigorous by:

- Sanitizing surfaces with products proven to be effective against the COVID-19 virus.
  - Careful sterilization of all wine glasses and service ware
  - Cleaning all surfaces in between each tasting guest
- Implemented a hand-sanitizing and stay-at-home protocols for our valued team of employees

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## YOUR PROMISE

Our number one priority is your health and safety, with everyone's well-being in mind, please observe the following:

- Have temperature checked upon arrival
- Wear face covering while visiting
  - Avoid visiting if you have a cough or fever
- Maintain a minimum of 6 feet distance
- Sneeze and cough into a tissue or elbow
- Use the available hand sanitizing stations
- Provide contact information for each guest

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If you would like more information about our Estate Experiences, or have any questions, please contact us at:

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